



# County of San Diego

## HEALTH AND HUMAN SERVICES AGENCY

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Border Health  
California Children Services  
Community Epidemiology  
Emergency & Disaster Medical Services  
HIV, STD and Hepatitis  
Immunization  
MAA/TCM Program  
Maternal, Child and Family Health Services  
Public Health Laboratory  
Public Health Nursing  
Tuberculosis Control & Refugee Health  
Vital Records

CSA-17 Advisory Committee  
Mark Muir, Chair/Sherryl Parks, V-Chair  
c/o Emergency Medical Services  
6255 Mission Gorge Road  
San Diego, CA 92120  
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## CSA-17 ADVISORY COMMITTEE MEETING

### Minutes

Tuesday, November 5, 2013

#### **Members Present**

Cerny, Barbara – Torrey Pines Community Planning Group  
Hillgren, Nancy – Rancho Santa Fe Fire Protection Dist. (Alt)  
Kranz, Tony – City of Encinitas (Alt)  
Muir, Mark – City of Encinitas  
Parks, Sherryl – City of Del Mar  
Tanner, John – Member-at-Large  
Zahn, Peter – City of Solana Beach  
Zovanyi, Peter – Member-at-Large

#### **Agency Representatives Present**

Austin, David – American Medical Response (AMR),  
CSA Manager  
Birch, Eric – AMR  
Canavan, Jon – Fire Chief Solana Beach, Del Mar,  
Encinitas  
Daigle, Mike – Encinitas Fire  
Ghio, Augie – Consultant, AMR Cavanaugh, Adria  
Gibbs, Mike – Rancho Santa Fe Fire  
Gilligan, Matt – Rural Metro  
Johnson, Wayne – Rural Metro  
Mercer, Kevin – Operations Supervisory, AMR

#### **Agency Representatives Present (con't)**

Michel, Tony – Rancho Santa Fe Fire  
Murphy, Mary – CSA-17 Fire  
Olejnik, Lorelee – Rural Metro  
Rice, Mike – Operations Manager, AMR  
Russo, Joe – Rural Metro CSA-17  
Schwartz, M.D., Brad – AMR Medical  
Director  
Twohy, Frank – Elfin Forest Fire

#### **Guests**

Marquardt, Larry

#### **County Staff Present**

Ameng, Diane  
Brewton, Linda  
Haynes, M.D., Bruce  
Metz, R.N., Marcy  
Smith, R.N., Susan

#### **Recorder**

Wolchko, Janet I.

**I. CALL TO ORDER/INTRODUCTIONS/ANNOUNCEMENTS**

Mark Muir, Chair called the meeting to order at 4:04 p.m. Attendees introduced themselves.

**II. APPROVAL OF MINUTES**

**A motion was made by Peter Zovanyi, seconded by Peter Zahn to approve the CSA-17 Advisory Committee minutes from August 6, 2013. Motion carried.**

**III. PUBLIC COMMENTS/PETITIONS**

There were no public comments or petitions submitted.

**IV. MANAGEMENT TEAM REPORT**

**A. Budget and Finance Report – Adria Cavanaugh**

The CSA-17 Budget closed the 2012/13 fiscal year end as expected and projected at the August 6, 2013 Advisory Board meeting with a surplus of \$689,240.

**1. FY 2013/2014 Year-to-Date Revenues: July 1, 2013 to October 31, 2013**

Revenue

Ambulance Transports

Residents \$ 457,676

Non-Resident \$ 305,117

**Ambulance Transport Total Year-to-date** \$ 762,794

Benefit fee \$ 342

Property Tax \$ 32,793

Interest and Miscellaneous \$ 2,711

**Total Revenue** **\$ 798,640**

Total year-to-date revenue is higher by \$236,388 as compared to the same time last year.

Ambulance transport amounts are higher than this time last year as well as benefit fee revenue and property tax revenue. Interest and Miscellaneous revenue is slightly lower.

**2. FY 2013/2014 Year-to-Date Expenditures **\$ 552,593****

Expenditures are higher than at this time last year due to the timing of invoice payments.

**3. Reserve Fund Investment:**

The CSA-17 reserve is part of the County Investment Pool which the San Diego County Treasurer-Tax Collector's office is responsible for and manages. CSA-17

is included in the County funds listed under the Service Area Districts and is sometimes referred to as *special revenue funds*.

Objectives are to safeguard the principal, meet the liquidity needs of the participants and achieve an investment return within the parameters of prudent risk management. Copies of the San Diego County Treasurer's Pooled Money Fund Investment Policy and County of San Diego Treasurer Investment Report were provided.

Sherryl Parks inquired about the 2012 rate of investment return and if there were legal restrictions.

B. Administrative Report - Marcy Metz

1. Marcy Metz introduced Diane Ameng, EMS QA Specialist, who will be the EMS contact person for CSA-17 Operational issues.
2. The Statewide Medical Health Exercise will be conducted on November 21, 2013, 8:00 am to 2:00 pm. Participants include hospitals, Community Clinics, Skilled Nursing Facilities (SNF's), Corrections, Sheriff's Office, Military, Border Health, Epidemiology, Public Health Lab, OES and Department of Environmental Health.
  - The scenario centers on a food borne pathogen (E-Coli) with staffing at facilities decreased by approximately 30% due to illness in the ranks.
  - The exercise is mandatory for hospitals that participate in the Hospital Preparedness Program (HPP) that is grant funded from the CDC.
  - Main objectives of the exercises are: Emergency public information sharing, epidemiological surveillance and investigation, medical surge and communications.
  - EMS Department Operation Center (DOC) will be activated. Scripps Encinitas and Scripps La Jolla are participating.
3. Health Services Capacity Task Force:
  - The taskforce meets annual to review the county's capacity plan, primarily in preparation for the flu season and for any type of capacity event that affects the health care system.
  - Dr. Wooten, Public Health Officer, Chairperson of the task force, and Co-Chair Jamie Kramer met in October to discuss responses by hospitals, procedures, and to identify triggers for advancing between levels of the Capacity Plan.
  - The Capacity Plan should be distributed to the community by the end of the month.
4. The Annual *Sidewalk CPR Day* is tentatively scheduled next year for June 5, 2014.
5. San Diego's 8<sup>th</sup> Annual Emergency Care Summit is on Thursday, November 7, 2013 at Scripps from 7:30 am to 4:30 pm. It is sponsored by the San Diego Medical Society Emergency Medicine Oversight Commission, the Hospital Association,

Emergency Nurses Association (ENA) and County EMS. Registration is required. Topics will include:

- Identifying current practices of throughput and processes among emergency departments.
- EMS and Public Health updates.
- Dr. Richard Wolfe, Chief of Emergency Medicine at Beth Israel Deaconess Medical Center will speak about the Boston Bombing.

C. Medical Director's Report - Dr. Bruce Haynes

1. There has not been a significant number of flu cases reported. Everyone is encouraged to receive a flu shot to prevent infection of patients and to keep healthcare personnel well during the flu season.
2. Mercy Air has been the only air ambulance provider in the County since 1999. Reach Air is now the County's second air ambulance provider in the County and will be stationed at the Oceanside Airport. Mercy Air is stationed at Palomar. A dispatch center has been designated to coordinate the two services.
3. Legislation:
  - SB699 will allow EMS personnel or public members to take training on use of an epinephrine auto injector for anaphylactic shock, such as for bee stings.
  - AB588 concussion rule regarding contact sports will add charter and private schools to have patient evaluation after an apparent concussion before returning to play.
  - AB633 CPR bill where an employer cannot prohibit an employee from performing CPR on someone, if the employee knows CPR. The exception is if the patient has a DNR or advanced directive asking that no resuscitation be performed on them.
4. The San Onofre Nuclear Generating Station (SONGS) recently held its annual emergency plan medical exercise. The exercise scenario was a radiology event. San Diego and Orange County participated.

D. Paramedic Provider Report - Matt Gilligan

1. Compliance reports were distributed to the members.
2. Rural Metro is working with AMR for a smooth transition change in providers which occurs on December 31, 2013. Rural Metro will continue to meet their contractual obligations until the transition occurs.

Mark Muir thanked Rural Metro and its staff for an outstanding job given to CSA-17. Marcy Metz thanked Rural Metro for the last ten years working with the County and their service to the CSA-17 area.

3. Increased call volumes information requested at the last CSA-17 meeting:
  - Total transports two (2) years ago were 4,000 transports.
  - Last year there were approximately 4,400.
  - Increase was at 7 to 8%.
  - 911 ambulance transports in San Diego and County wide have seen a similar increase with the population and aging.
  - Two (2) years ago there was a considerable dip in the number of calls of about 10%. Six (6) to seven (7) months after that there was an increase of 4 to 6%.

Peter Zovanyi requested data regarding call volume from the last few years.

4. Community Outreach – Loralee Olejnik
  - Community projects and level of service will continue after the CSA-17 ambulance provider contract conversion.
  - The AED program will still be available through Project Heartbeat.

E. Operations Report – Mike Daigle

There is a transition meeting on November 12, 2013 that will include CSA-17 Fire agencies and AMR representatives.

**V. CSA-17 AMBULANCE CONTRACT AWARD**

A. Adria Cavanaugh reported:

1. On October 24, 2013 the County issued the official notice of intent to award the ambulance contract in CSA-17 to American Medical Response (AMR). Because the contract is not fully executed, EMS cannot discuss the contract details.
2. Further details of the contract negotiations such as ambulance positioning will be presented at the next CSA-17 Advisory Committee meeting on February 4, 2014.

B. Mike Rice reported:

1. AMR is working on the contract implementation plan.
2. They have proceeded with equipment ordering.
3. AMR is prepared to deliver service as of January 1, 2014.
4. Rural Metro has been a great supporter of the transition and is committed to working to make sure there is no interruption in service.

**VI. COMMUNITY PARAMEDICINE**

**Dr. Haynes reported:**

- A. Community Paramedicine is the use of paramedics in expanded roles. The program has been used in rural communities in other States.
- B. Potential paramedic roles:
  1. Transport patients to nonemergency locations instead of taking them to emergency rooms or other locations.
  2. Follow-up after hospital discharges.
  3. Assess, treat or release patients on scene.
  4. Support for patients with chronic diseases such as diabetes, asthma, congestive heart failure, emphysema.
  5. Address the needs of frequent 911 users and emergency rooms.
  6. Preventative care.
- C. Community Paramedicine proposals will be submitted to the Office of Statewide Health Planning and Development OSHPD via State EMS. An advisory committee will be established including a project manager and an independent evaluator. There will be community consultation and a review of the programs safety and effectiveness, collaboration, and partnership with the local EMS provider. Paramedics will receive additional training, and there will be a review of the agency responsibility and general approach to patient care. Data collection requirements will be reviewed with the OSHPD process.
- D. Pilot project studies will start September 2014, and will go for two (2) years until September 2016.
  1. San Diego had two projects accepted by the State
    - Carlsbad Fire's project on *New Methods of Directing Patient Care*. Their project involves working with Kaiser transporting patients to clinics or a facility that meets their needs instead of hospital emergency departments. Clinics or the facility would have emergency physicians working in the urgent care area with x-ray imaging and lab testing.
    - City of San Diego enhanced Resource Allocation Program (RAP). The RAP program has done work with the San Diego homeless and frequent 911 users. The project will allow them to expand, and add a number of paramedics to the RAP program. They will be looking at alternate destinations after review and/or examination by trained urban community paramedics to treat frequent 911 users.
  2. There are 10 to 12 pilot projects in the State that were notified of their participation in Community Paramedicine. Other projects include Alternate Destination, Post Hospital Discharge, Directly Observed Treatment of TB, Hospice Support and Alternate Destination of Mental Health.

## **VII. LIFEGUARD TRAINING**

- A. Mr. Daigle met with the three lifeguard agencies and discussed personnel and training needs. Between the three agencies there are 13 full time EMT's and 40 to 50 seasonal EMT's at any time throughout the year. Others are trained to a First Responder level.
1. Currently, Encinitas and Solana Beach maintain their training through their Lifeguard budgets.
  2. Del Mar Lifeguards receive training through a base hospital.
  3. All three agency lifeguards are invited and encouraged to attend any of the EMS training as provided by CSA 17.
  4. Impact on training: approximate 68 EMT's, FTE's and seasonal.
  5. Fire Chiefs and City Managers will be meeting regarding Lifeguard training recommendation.
  6. County Counsel recommendation will determine what the impact would be and how it would be implemented.

## **VIII. NEW BUSINESS/FUTURE AGENDA ITEMS**

- A. The Budget Subcommittee meeting will be scheduled to meet before the next Advisory Committee meeting to present the CSA-17 Budget. Current members of the Budget Subcommittee are Mark Muir, Barb Cerny and Peter Zovanyi.

## **IX. SET NEXT MEETING/ADJOURNMENT**

The meeting was adjourned at 4:55 p.m.

The next CSA-17 Advisory Board meeting is scheduled for Tuesday, February 4, 2014 at 4:00 p.m.

Submitted by

Janet I. Wolchko, Administrative Secretary

County of San Diego Emergency Medical Services